

7. Ask the respondent to transfer the call to the internal modem of the PBX. ('Transfer' + '729 [Remote Maintenance feature number]')
8. Click **OK** and wait for 2 or 3 seconds, and then go on-hook before you hear a tone from the modem. The PC will connect to the PBX.

Notes

- The AT command 'Use V.22bis' may be required to configure the modem to communicate with the PBX, depending on the modem (for example: "AT + MS = V22B").
- The AT commands 'Use V.42' and 'Use V.42bis' may be required to configure the modem to communicate with the PBX, depending on the modem.
- The AT command to dial without waiting for a dial tone may be required to configure the modem to communicate with the PBX, depending on the modem.
- The AT command to set the Result Code format to text beginning with 'CONNECT' when a connection is established may be required to configure the modem to communicate with the PBX, depending on the modem.
- If the Baud Rate (bps) is set too high or too low the modem may not be able to communicate with the PBX, depending on the modem or PC. In this case, adjust the Baud Rate (bps) and reconnect to the PBX.

Programming Manual References

- 4.1 Software Modes
- 6.1 Connect